

Indiana Family Assistance Locations

Family Assistance Center Coordinator
711 N. Pennsylvania St. Indianapolis, IN 46204
Office: 1-317-247-3300 ext 72694
Cell: 317-650-1334

Family Assistance Specialist
401 N. Country Club Rd. Muncie, IN 47303
Office: 765-289-6105 x 88661
Cell: 317-650-1859

Family Assistance Specialist
711 N. Pennsylvania St. Indianapolis, IN 46204
Office: 317-247-3300 x 85449
Cell: 317-650-7750

Family Assistance Specialist
2000 Hwy 54 E. Linton, IN 47441
Office: 812-847-9894 x 8
Cell: 317-650-1829

Family Assistance Specialist
3300 E. Division St. Evansville, IN 47714
Office: 812-469-4021 x 87320
Cell: 317-650-7392

Family Assistance Specialist
130 W. Cook Rd. Ft. Wayne, IN 46825
Office: 260-490-0221 x 87221
Cell: 317-650-8945

Family Assistance Specialist
2160 Arnold St. Columbus, IN 47203
Office: 812-376-3555 x 22
Cell: 317-650-7402

Indiana Family Assistance Locations

Family Assistance Specialist
9920 E. 59th St., Indianapolis, IN 46216
Office: 317-247-3300 ext 87697
Cell: 317-650-8412

Family Assistance Specialist
315 East Markland Avenue, Kokomo, IN 46901
Office: 765-457-1598 Ext 88179
Cell: 317-650-9409

Family Assistance Specialist
5218 Haggerty Lane. Lafayette, IN 47905
Office: 765-447-0759 x 87516
Cell: 317-650-1498

Family Assistance Specialist
2909 Grant Line Rd. New Albany, IN 47150
Office: 812-949-3960 x 88748
Cell: 317-650-7756

Family Assistance Specialist
3008 Old Hospital Rd. Bldg. 501 Edinburgh, IN 46124
Office: 812-526-1341
Cell: 317-650-7741

Family Assistance Specialist
2501 E. 15th Ave. Gary, IN 46402
Office: 317-247-3300 x 88053
Cell: 317-650-8319

Family Assistance Specialist
1405 S. Washington St. Crawfordsville, IN 47933
Office: 765-362-6505 x 14
Cell: 317-650-8366

National Guard
Family Assistance



Indiana

Family Assistance Centers

- **Finances**
- **Legal**
- **ID Cards/DEERS**
- **TRICARE**
- **Crisis Intervention**
- **Information and Referral**
- **Benefits/Entitlements**

Family Assistance Centers

Family Assistance Centers or FAC's are established in times of contingency call-up, mobilization, and large scaled deployment to provide support and assistance to service members and their families. The primary mission of a FAC is to inform and support families before, during and after a deployment so service members can perform their mission.

During times of activation, the FAC is designed to be a focal point for families to get information and assistance with referral to the appropriate service agencies and meet the needs that are associated with mobilization.

Support:

- Help with legal matters
- Financial Assistance
- Information and Referral
- Local and National Emergencies
- Coordination with rear detachments
- Problem Solving
- Crisis Resolution

Servicing:

- Families
- Service Members
- Command
- Community
- Veterans



ID Cards and DEERS:

Information and assistance for eligible family members to obtain identification (ID) cards and enroll in the Defense Enrollment Eligibility Reporting System (DEERS).

TRICARE Health and Dental:

Assistance in coordinating TRICARE enrollment, claims, and issues with the nearest Health Benefits Advisor, as well as providing information on TRICARE health and dental services.

Financial Management:

Financial assistance is available to assist with resolving monetary issues. Grant Application assistance, connection to budgeting, savings and financial counseling are all available through the FAC.



Crisis Intervention:

Capable of identifying family crisis situations, and provide immediate counseling and assistance to stabilize the situation, and refer to appropriate resources for follow-up help. Crises may be personal, social, financial, emotional or medical in nature.

Briefings:

The FAC Team conducts Deployment and Reunion briefings to help prepare families for the emotional anxieties related to separation and reintegration. They also provide briefings for Units and families on a wide variety of benefits and entitlements.

Information and Referral:

Referring family members to various military and civilian agencies and/or clergy to solve or assist with resolving problems. The FAC Specialist is the focal point of contact for help and provides direct assistance and/or directs the family member to where help can be found.

Benefits and Entitlements:

This service provides information on the benefits and entitlements for service members and their families. Commissary Exchange privileges, discount ticket sales, and free weekend retreats, are just a few.

Legal Assistance:

Legal referral for assistance with wills, powers of attorney, Servicemen's Civil Relief Act, and other matters pertaining to deployment.

Family Wellness Calls:

We provide calls every 30 days to families effected by mobilization. The wellness check provides families the opportunity to solve problems quickly and stay updated on new programs and information.

Helpful Web Sites

Military One Source:

www.militaryonesouce.com

American Red Cross:

www.redcross.org

DEERS :

www.dmdc.osd.mil

DFAS:

www.dfas.mil

JSS:

www.jointservicesupport.org

TRICARE/health:

www.mytricare.com

TRICARE/dental:

www.tricare dentalprogram.com

Veterans Affairs:

www.va.gov

Indiana National Guard:

www.in.ng.mil

“Unit Readiness requires self-sufficient families and the Family Assistance Center helps the unit’s families stand on their own.”



**Indiana
Family Program Office
Toll Free: 800-237-2850 Ext. 3192
www.in.ng.mil**